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Managing The Unexpected Resilient Performance

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Managing the Unexpected: Karl E Weick, Kathleen M ...

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Managing the unexpected: Resilient performance in an age of uncertainty. San Francisco, CA: Jossey Bass. Weick K. 1988. Enacted sense making in crisis situations. Journal of Management Studies 25(4):305-317 (back to top)

HRO Models | Weick and Sutcliffe

Since the first edition of Managing the Unexpected was published in 2001, the unexpected has become a growing part of our everyday lives. The unexpected is often dramatic, as with hurricanes or terrorist attacks. But the unexpected can also come in more subtle forms, such as a small organizational lapse that leads to a major blunder, or an unexamined assumption that costs lives in a crisis.

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Improve your company's ability to avoid or manage crises

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Managing the Unexpected: Sustained Performance in a ...

A high reliability organization (HRO) is an organization that has succeeded in avoiding catastrophes in an environment where normal accidents can be expected due to risk factors and complexity.. Important case studies in HRO research include both studies of disasters (e.g., Three Mile Island nuclear incident, the Challenger Disaster and Columbia Disaster, the Bhopal chemical leak, the Tenerife ...

High reliability organization - Wikipedia

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Managing the Unexpected - University of Michigan Business ...

Prices (including delivery) for Managing the Unexpected: Resilient Performance in an Age of Uncertainty by Karl E. Weick, Kathleen M. Sutcliffe. ISBN: 0884529359180

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